

ANDREW BRIDWELL

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Skills Summary

- Achieved Advanced Telecommunicator License (State of Texas)
- CPR Certified
- Advanced IAEMD certified
- IAEMD certified
- TDD/TTY certified
- FEMA Courses: IS-100LEb, IS-200b, IS-700a, IS-701a, IS-702a, IS-703a, IS-800b
- Adobe Photoshop/Lightroom/Dreamweaver (Image Editing and Web Design)
- Microsoft Office Suite
- HTML5/CSS3 (Web Design)
- Sketch (UI Design)
- Flinto (Prototyping)

Education

Southern New Hampshire University

Bachelor of Arts in Graphic Design – EST completion May 2020

David Crockett High School

Austin, Tx, 2000-2004 - Diploma

Experience

Hays County Sheriff's Office

Lead Emergency Communications Officer

Nov 19, 2018 to Apr 4, 2019

Receive and dispatch emergency and non-emergency calls for service, for Police, Fire and EMS. Entered items (Articles, vehicles, firearms and protective orders) and conducted searches in national and state criminal databases. Perform supervisory duties such as, time sheets. Supervised 4 employees. Worked in a fast paced and high stress environment.

Emergency Communications Officer

Jun 16, 2012 to Nov 19, 2018

Receive and dispatch emergency and non-emergency calls for service, for Police, Fire and EMS. Entered items (Articles, vehicles, firearms and protective orders) and conducted searches in national and state criminal databases. Worked in a fast paced and high stress environment.

Chick-Fil-A

Team Member

Apr 2009 to Jun 2012

Receive and fulfill customer orders at both the front counter and in drive thru. Ensured proper and correct stock in front of house operations during busy periods. Worked in a fast-paced environment, in one of the top 3 busiest store in the city.

Southwest Airlines

Ramp Agent

Sept 2008 to Mar 2009

Loaded and unloaded baggage and cargo from aircraft. Retrieved and sorted baggage for specific flights and delivered baggage via tug to flights from bag drop location. Pushed back aircraft at time of departure via push tug. Communicated with other ramp, gate staff and cockpit crew via handheld and headset radios.

ExpressJet Airlines

Airport Sales Agent

Mar 2007 to Sept 2008

Cross trained airport agent, working all functions including ticket counter, gate and ramp. Checked in passengers for their flights and retrieved and tagged their baggage. Boarded and deplaned aircraft from arriving and departing flights in a timely manner. Loaded and unloaded baggage and from aircraft. Retrieved and sorted baggage for specific flights and delivered baggage via tug to flights from bag drop location. Pushed back aircraft at time of departure via push tug. Communicated with other ramp, gate staff and cockpit crew via handheld and headset radios.